



AGREEMENT FOR DHL EXPRESS SERVICE

This Agreement is for DHL Express Worldwide and/or Import services, dated (15/11/2024)

BETWEEN

MUNAWAR INDUSTRIES

9 KM,
DASKA ROAD,
SIALKOT, PAKISTAN

AND

DHL Pakistan (Private) Ltd

Survey Number 137,
Jinnah International Airport,
Karachi, Pakistan

DHL Account Numbers: 456036422, 950615158

Terms of Agreement:

1. **DHL SERVICE CHARGES:** DHL shall charge for services provided as per the attached tariff for 'DHL Express Worldwide' and/or 'DHL Express Worldwide Import' in Annexure-A. Tariff is in accordance with the applicable 'DHL Express International Zoning' attached herewith as Annexure-B.
2. **VALIDITY:** This agreement will be effective from **1st January, 2025** and will be valid till **31st December, 2025**.
3. **CUSTOM DUTIES AND TAXES:** The Tariff does not include customs duties, taxes or any other consequential charges arising from and/or in relation to the shipments. The Account Holder warrants it shall pay all customs duties, taxes and/or other charges (at actual) incurred at the destination if the consignee refuses to pay and / or if the account holder has opted for DHL's DTP services. Also, the Account Holder warrants it shall pay all customs duties, taxes and/or other charges (at actual) incurred at origin on RTO shipments.
4. **FUEL SURCHARGE:** In addition to the rates offered, index link fuel surcharge will be levied. (Details available on https://mydhl.express.dhl/pk/en/ship/surcharges.html#/23/fuel_surcharge).
5. **GENERAL SALES TAX (GST):** GST shall be charged as per the applicable laws of Pakistan.
6. **EXCHANGE RATE:** DHL rates are in USD (US Dollar). However, billing will be in PKR (Pakistani Rupee) converted at the T.T. Selling USD exchange rate published by the National Bank of Pakistan, prevalent on the last working day of the previous week. This exchange rate will be applied for shipments invoiced in the current week.
7. **TERMS OF PAYMENT:** DHL shall issue invoices on a weekly basis and Account Holder shall settle all such invoices within Seven (07) days of invoice date, unless otherwise specified in the relevant OMS offer document issued to the Customer.
8. **OTHER TERMS AND CONDITIONS:**

Manawar Industries
Export Manager

DHL Express - Excellence. Simply delivered.

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- 8.1 All services provided by DHL will be in accordance with and subject to 'DHL Terms and Conditions of Carriage' as stated on the DHL Airway bill which are incorporated herein by way of reference and endorsed as duly accepted.
- 8.2 Weight will be charged as per actual or volumetric, whichever is higher at piece level (see Ratecards).
- 8.3 In the event that the inflation rate exceeds 5%, DHL shall be entitled to adjust the Rates upon 15 days' prior notice.
- 8.4 The Rates for transportation, services, and surcharges, as set out in this Agreement are based on Customer's shipping profile. In the event of a shortfall on the projected volumes or in the event of a substantial change in the volume, weight or destination mix, DHL reserves the right to revise the Rates at any time upon prior written 15 days' notice to the Customer.
- 8.5 **Optional Services and Surcharges:** In addition to DHL Express Worldwide Services, DHL also offers a wide range of optional services. These services and applicable surcharges are attached herewith as Annexure-C. Additional Charges related to Optional Services and Surcharges are billed in accordance with the standards in effect at the time the shipment booking was made, Additional Charges are paid in addition to applicable transportation charges and apply whenever the Optional Service is requested or the Surcharge is applied. Details of Optional Services and Surcharges are set out in the Rates and as further described at <https://mydhl.express.dhl/pk/en/ship/optional-services.html>.
- 8.6 **Unforeseen events:**
- a. **Governmental and Regulatory Increases**
- Any additional governmental or regulatory practices, procedures or regulations which result in increased costs to DHL e.g. those enforced by IATA or other authorities, will be passed on to the Customer as per the applicable rates set by the relevant authorities.
- b. **Emergency Situations**
- DHL reserves the right to apply surcharges to recover costs associated with temporary emergency situations beyond DHL's control which could not be reasonably anticipated at the commencement of this Agreement. All such surcharges will be temporary and will apply in addition to the Rates. The Customer will receive an eight (8) days prior written notice of any emergency situation surcharges, describing the reasons for such surcharge.
- 8.7 **Demand Surcharge:** One or more Demand Surcharges will apply to shipments during a period of high demand. A period of high demand is to be determined by DHL at its own discretion, but may include a time of high demand for shipping services or a period with high operational cost. Details regarding the application of Demand Surcharges are set forth at <http://mydhl.express.dhl/> and will be subject to change upon prior notice. Demand Surcharges apply cumulatively if a shipment and/or individual pieces meet more than one of the specified criteria. Demand Surcharges apply in addition to the rates and any other applicable charges.
- 8.8 DHL reserves the right to change the Tariff quoted in Annexure-A and Annexure-C with a prior notice of Fifteen (15) days.
- 8.9 Any change in taxes imposed by the Government of Pakistan will be applicable with immediate effect without prior notice and the Account Holder shall be responsible to pay the applicable taxes.



9. **TERMINATION:** Either party hereto may terminate this Agreement due to any reason whatsoever by serving an advance written notice of thirty (30) days upon the other party. However, if a party commits material breach of this Agreement, the non-breaching party shall serve a written notice upon the breaching party specifying the nature of the breach. If such breach has not been resolved within fourteen (14) days of receipt of such notice by the breaching party, the non-breaching party may thereupon terminate this Agreement with immediate effect. Upon termination of this Agreement, Account Holder shall pay any and all outstanding invoices due to DHL in relation to services provided and charged as per Annexure-A and Annexure-C. Upon termination of this Agreement, DHL shall reimburse to Account Holder any payment received in relation to any services not provided and charged.
10. The Account Holder shall all times comply with applicable laws, rules, regulations and guidelines of Government of Pakistan and DHL's terms and conditions enforced, from time to time.
11. **FORCE MAJEURE:** For the purpose of this agreement "Force Majeure" means an event which is beyond the reasonable control of DHL and which makes DHL's performance to its obligations hereunder impossible or so impractical as reasonably to-be-considered, impossible, in the circumstances and include but is not limited to war, pandemics, riots, civil disorder, earth quake, fire, explosion, storm, flood, or the other adverse weather conditions, strikes, lockouts or other industrial action (except where such strikes lockouts or other industrial actions are within the power of the party invoking force majeure to prevent, confiscation or any other actions by Government agencies).
12. For Services which permit high-value shipments, for security reasons, Customer shall inform DHL in advance of any shipment with a value exceeding EUR 500,000 or local currency equivalent for insured shipments and EUR 1,000,000 or local currency equivalent for uninsured shipments. Information submitted to DHL by Customer related to this request shall not be deemed to be a special declaration of value or interest and shall not place upon DHL any special duty of care or affect DHL's liability hereunder.

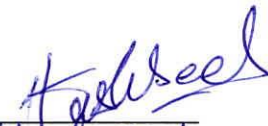
IN WITNESS WHEREOF the parties have executed this Agreement on the day, date and year first hereinabove mentioned.

For **MUNAWAR INDUSTRIES**

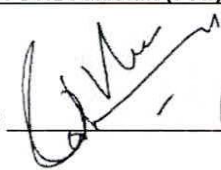
Signature: 

Name: M. NAWAZ MALIK
Designation: EXPORT MANAGER
CNIC #: 34603-85568699

Witness # 1

Signature: 
Name: Yashdeep Zahra
CNIC #: 34601-7207374-4

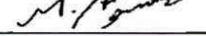
For **DHL Pakistan (Pvt.) Ltd**

Signature: 

Name: Rehan Ahmed.
Designation: Area Sales Manager
CNIC #: 34603-2212598-3



Witness # 1

Signature: 
Name: Muhammad Hannan.
CNIC #: 34601-4168201-9

TIME DEFINITE



DHL Express Pakistan
DHL EXPRESS WORLDWIDE EXPORT

Documents up to 2.0 KG

KG	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	17.49	20.42	21.82	23.22	25.53	32.82	29.03	39.81
1.0	25.95	29.11	30.77	32.61	35.45	44.91	39.51	52.10
1.5	34.41	37.80	39.72	42.00	45.37	57.00	49.99	64.39
2.0	42.87	46.49	48.67	51.39	55.29	69.09	60.47	76.68

Non-documents from 0.5 KG & Documents from 2.5 KG

KG	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	34.16	37.15	38.88	40.57	42.95	53.72	46.53	60.50
1.0	42.62	46.06	48.08	50.09	52.87	65.97	57.01	74.62
1.5	48.71	52.39	54.49	56.71	59.81	74.62	64.51	84.79
2.0	54.80	58.72	60.90	63.33	66.75	83.27	72.01	94.96
2.5	60.89	65.05	67.31	69.95	73.69	91.92	79.51	105.13
3.0	64.32	68.99	71.36	74.33	78.21	97.87	84.92	112.15
3.5	67.75	72.93	75.41	78.71	82.73	103.82	90.33	119.17
4.0	71.18	76.87	79.46	83.09	87.25	109.77	95.74	126.19
4.5	74.61	80.81	83.51	87.47	91.77	115.72	101.15	133.21
5.0	78.04	84.75	87.56	91.85	96.29	121.67	106.56	140.23
5.5	81.47	88.69	91.61	96.23	100.81	127.62	111.97	147.25
6.0	84.90	92.63	95.66	100.61	105.33	133.57	117.38	154.27
6.5	88.33	96.57	99.71	104.99	109.85	139.52	122.79	161.29
7.0	91.76	100.51	103.76	109.37	114.37	145.47	128.20	168.31
7.5	95.19	104.45	107.81	113.75	118.89	151.42	133.61	175.33
8.0	98.62	108.39	111.86	118.13	123.41	157.37	139.02	182.35
8.5	102.05	112.33	115.91	122.51	127.93	163.32	144.43	189.37
9.0	105.48	116.27	119.96	126.89	132.45	169.27	149.84	196.39
9.5	108.91	120.21	124.01	131.27	136.97	175.22	155.25	203.41
10.0	112.34	124.15	128.06	135.65	141.49	181.17	160.66	210.43
10.5	114.71	127.14	131.11	138.87	144.80	185.83	164.84	215.84
11.0	117.08	130.13	134.16	142.09	148.11	190.49	169.02	221.25
11.5	119.45	133.12	137.21	145.31	151.42	195.15	173.20	226.66
12.0	121.82	136.11	140.26	148.53	154.73	199.81	177.38	232.07
12.5	124.19	139.10	143.31	151.75	158.04	204.47	181.56	237.48
13.0	126.56	142.09	146.36	154.97	161.35	209.13	185.74	242.89
13.5	128.93	145.08	149.41	158.19	164.66	213.79	189.92	248.30
14.0	131.30	148.07	152.46	161.41	167.97	218.45	194.10	253.71
14.5	133.67	151.06	155.51	164.63	171.28	223.11	198.28	259.12
15.0	136.04	154.05	158.55	167.85	174.59	227.77	202.46	264.53
15.5	138.41	157.04	161.61	171.07	177.90	232.43	206.64	269.94
16.0	140.78	160.03	164.66	174.29	181.21	237.09	210.82	275.35
16.5	143.15	163.02	167.71	177.51	184.52	241.75	215.00	280.76
17.0	145.52	166.01	170.76	180.73	187.83	246.41	219.18	286.17
17.5	147.89	169.00	173.81	183.95	191.14	251.07	223.36	291.58
18.0	150.26	171.99	176.86	187.17	194.45	255.73	227.54	296.99
18.5	152.63	174.98	179.91	190.39	197.76	260.39	231.72	302.40
19.0	155.00	177.97	182.96	193.61	201.07	265.05	235.90	307.81
19.5	157.37	180.96	186.01	196.83	204.38	269.71	240.08	313.22
20.0	159.74	183.95	189.06	200.05	207.69	274.37	244.26	318.63
20.5	162.11	186.94	192.11	203.27	211.00	279.03	249.37	324.04
21.0	164.48	189.93	195.16	206.49	214.31	283.69	254.48	329.45
21.5	166.85	192.92	198.21	209.71	217.62	288.35	259.59	334.86
22.0	169.22	195.91	201.26	212.93	220.93	293.01	264.70	340.27
22.5	171.59	198.90	204.31	216.15	224.24	297.67	269.81	345.68
23.0	173.96	201.89	207.36	219.37	227.55	302.33	274.92	351.09
23.5	176.33	204.88	210.41	222.59	230.86	306.99	280.03	356.50
24.0	178.70	207.87	213.46	225.81	234.17	311.65	285.14	361.91
24.5	181.07	210.86	216.51	229.03	237.48	316.31	290.25	367.32
25.0	183.44	213.85	219.56	232.25	240.79	320.97	295.36	372.73
25.5	185.81	216.84	222.61	235.47	244.10	325.63	300.47	378.14
26.0	188.18	219.83	225.66	238.69	247.41	330.29	305.58	383.55
26.5	190.55	222.82	228.71	241.91	250.72	334.95	310.69	388.96
27.0	192.92	225.81	231.76	245.13	254.03	339.61	315.80	394.37
27.5	195.29	228.80	234.81	248.35	257.34	344.27	320.91	399.78
28.0	197.66	231.79	237.86	251.57	260.65	348.93	326.02	405.19
28.5	200.03	234.78	240.91	254.79	263.96	353.59	331.13	410.60
29.0	202.40	237.77	243.96	258.01	267.27	358.25	336.24	416.01
29.5	204.77	240.76	247.01	261.23	270.58	362.91	341.35	421.42
30.0	207.14	243.75	250.06	264.45	273.89	367.57	346.46	426.83

Adder rate per additional 1 KG from 30.1 KG

From	To	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
30.1	70	6.06	7.43	7.57	7.98	8.31	11.21	11.63	13.39
70.1	300	4.92	6.45	6.86	6.94	7.18	9.98	11.63	12.26
300.1	99,999	5.42	7.10	7.58	7.65	7.90	10.96	12.23	13.48

Premium 9:00: add 40.00 USD to the DHL EXPRESS WORLDWIDE EXPORT rate

Premium 12:00: add 6.00 USD to the DHL EXPRESS WORLDWIDE EXPORT rate

- DHL rates are in USD (US Dollar). However, billing will be in PKR (Pakistani Rupee) converted at the T.T. Selling USD exchange rate published by the National Bank of Pakistan, prevalent on the last working day of the previous week. This exchange rate will be applied for shipments invoiced in the current week.
- Rates are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter. Each piece weight is rounded up to the nearest 0.5kg.
- The Rates as set out in this rate card are valid only until December 31 of the year the Rates are quoted. The Rates are subject to a General Price Increase (GPI) effective January 1st of each year.
- The Rates as set out in this rate card are based on the shipment volumes and profiles that have been provided by the Customer. In the event of a shortfall on the projected volumes or a substantial change in the weight or destination mix, DHL reserves the right to revise the Rates at any time upon prior written notice to the Customer.
- Custom duties, taxes, fuel surcharge, service charges and clearance related charges and any other fee (where applicable) are not included in the tariff
- All services provided are subject to the Terms & Conditions of Carriage as stated on the reverse of the DHL Waybill
- DHL Express does not accept shipments exceeding 3,000kg, or containing pieces exceeding 1,000 kg or 300 cm length, or not meeting DHL standards for packing. Refer to Packing Guide on <https://mydhl.express.dhl.pk>. Network restrictions can change as required. Price levels are subject to change with 15 days' notice.

PID code/name: PKB00V4PN/TDE OH

Ratecard as of: 01-Jan-2025
TimeStamp/Version: 30-Oct-2024 17:10:09

TIME DEFINITE



DHL Express Pakistan

DHL EXPRESS INTERNATIONAL EXPORT ZONING

Countries & Territories	Zone	Countries & Territories	Zone	Countries & Territories	Zone	Countries & Territories	Zone
Afghanistan (AF)	8	Dominican Rep. (DO)	8	Liberia (LR)	8	San Marino (SM)	3
Albania (AL)	3	Ecuador (EC)	8	Libya (LY)	8	Sao Tome And Principe (ST)	8
Algeria (DZ)	8	Egypt (EG)	8	Liechtenstein (LI)	3	Saudi Arabia (SA)	1
American Samoa (AS)	8	El Salvador (SV)	8	Lithuania (LT)	3	Senegal (SN)	8
Andorra (AD)	3	Eritrea (ER)	8	Luxembourg (LU)	3	Serbia, Rep. Of (RS)	3
Angola (AO)	8	Estonia (EE)	3	Macau SAR China (MO)	4	Seychelles (SC)	8
Anguilla (AI)	8	Eswatini (SZ)	8	Madagascar (MG)	8	Sierra Leone (SL)	8
Antigua (AG)	8	Ethiopia (ET)	8	Malawi (MW)	8	Singapore (SG)	4
Argentina (AR)	8	Falkland Islands (FK)	8	Malaysia (MY)	4	Slovakia (SK)	3
Armenia (AM)	3	Faroe Islands (FO)	8	Maldives (MV)	4	Slovenia (SI)	3
Aruba (AW)	8	Fiji (FJ)	8	Mali (ML)	8	Solomon Islands (SB)	8
Australia (AU)	6	Finland (FI)	3	Malta (MT)	3	Somalia (SO)	8
Austria (AT)	3	France (FR)	3	Marshall Islands (MH)	8	Somaliland, Rep Of (XS)	8
Azerbaijan (AZ)	8	French Guyana (GF)	8	Martinique (MQ)	8	South Africa (ZA)	8
Bahamas (BS)	8	Gabon (GA)	8	Mauritania (MR)	8	South Sudan (SS)	8
Bahrain (BH)	1	Gambia (GM)	8	Mauritius (MU)	8	Spain (ES)	3
Bangladesh (BD)	4	Georgia (GE)	8	Mayotte (YT)	8	Sri Lanka (LK)	4
Barbados (BB)	8	Germany (DE)	3	Mexico (MX)	8	St. Barthelemy (XY)	8
Belarus (BY)	8	Ghana (GH)	8	Micronesia (FM)	8	St. Eustatius (XE)	8
Belgium (BE)	3	Gibraltar (GI)	3	Moldova, Rep. Of (MD)	8	St. Kitts (KN)	8
Belize (BZ)	8	Greece (GR)	3	Monaco (MC)	3	St. Lucia (LC)	8
Benin (BJ)	8	Greenland (GL)	8	Mongolia (MN)	8	St. Maarten (XM)	8
Bermuda (BM)	8	Grenada (GD)	8	Montenegro, Rep Of (ME)	3	St. Vincent (VC)	8
Bhutan (BT)	4	Guadeloupe (GP)	8	Montserrat (MS)	8	Sudan (SD)	8
Bolivia (BO)	8	Guam (GU)	8	Morocco (MA)	8	Suriname (SR)	8
Bonaire (XB)	8	Guatemala (GT)	8	Mozambique (MZ)	8	Sweden (SE)	3
Bosnia & Herzegovina(BA)	3	Guernsey (GG)	3	Myanmar (MM)	4	Switzerland (CH)	3
Botswana (BW)	8	Guinea Rep. (GN)	8	Namibia (NA)	8	Syria (SY)	8
Brazil (BR)	8	Guinea-Bissau (GW)	8	Nauru, Rep. Of (NR)	8	Tahiti (PF)	8
Brunei (BN)	4	Guinea-Equatorial (GQ)	8	Nepal (NP)	4	Taiwan (TW)	5
Bulgaria (BG)	3	Guyana (British) (GY)	8	Netherlands, The (NL)	3	Tajikistan (TJ)	8
Burkina Faso (BF)	8	Haiti (HT)	8	Nevis (XN)	8	Tanzania (TZ)	8
Burundi (BI)	8	Honduras (HN)	8	New Caledonia (NC)	8	Thailand (TH)	4
Cambodia (KH)	4	Hong Kong SAR China (HK)	5	New Zealand (NZ)	6	Timor-Leste (TL)	8
Cameroon (CM)	8	Hungary (HU)	3	Nicaragua (NI)	8	Togo (TG)	8
Canada (CA)	7	Iceland (IS)	8	Niger (NE)	8	Tonga (TO)	8
Canary Islands, The (IC)	8	India (IN)	4	Nigeria (NG)	8	Trinidad And Tobago (TT)	8
Cape Verde (CV)	8	Indonesia (ID)	4	Niue (NU)	8	Tunisia (TN)	8
Cayman Islands (KY)	8	Iran (IR)	8	North Macedonia (MK)	3	Turkey (TR)	1
Central African Rep(CF)	8	Iraq (IQ)	8	Northern Mariana Islands (MP)	8	Turkmenistan (TM)	8
Chad (TD)	8	Ireland, Rep. Of (IE)	3	Norway (NO)	3	Turks & Caicos (TC)	8
Chile (CL)	8	Italy (IT)	3	Oman (OM)	1	Tuvalu (TV)	8
China (CN)	5	Jamaica (JM)	8	Palau (PW)	8	USA (US)	7
Colombia (CO)	8	Japan (JP)	5	Panama (PA)	8	Uganda (UG)	8
Comoros (KM)	8	Jersey (JE)	3	Papua New Guinea (PG)	8	Ukraine (UA)	8
Congo (CG)	8	Jordan (JO)	1	Paraguay (PY)	8	United Arab Emirates (AE)	1
Congo, DPR (CD)	8	Kazakhstan (KZ)	8	Peru (PE)	8	United Kingdom (GB)	2
Cook Islands (CK)	8	Kenya (KE)	8	Philippines, The (PH)	4	Uruguay (UY)	8
Costa Rica (CR)	8	Kiribati (KI)	8	Poland (PL)	3	Uzbekistan (UZ)	8
Cote D Ivoire (CI)	8	Korea, Rep. Of (KR)	5	Portugal (PT)	3	Vanuatu (VU)	8
Croatia (HR)	3	Korea, D.P.R Of (KP)	8	Puerto Rico (PR)	8	Vatican City (VA)	3
Cuba (CU)	8	Kosovo (KV)	3	Qatar (QA)	1	Venezuela (VE)	8
Curacao (XC)	8	Kuwait (KW)	1	Reunion, Island Of (RE)	8	Vietnam (VN)	4
Cyprus (CY)	3	Kyrgyzstan (KG)	8	Romania (RO)	3	Virgin Islands-British (VG)	8
Czech Rep., The (CZ)	3	Laos (LA)	4	Russian Federation (RU)	8	Virgin Islands-US (VI)	8
Denmark (DK)	3	Latvia (LV)	3	Rwanda (RW)	8	Yemen, Rep. Of (YE)	8
Djibouti (DJ)	8	Lebanon (LB)	8	Saint Helena (SH)	8	Zambia (ZM)	8
Dominica (DM)	8	Lesotho (LS)	8	Samoa (WS)	8	Zimbabwe (ZW)	8

Manawar Industries
Export

PID code/name: PKB00V4PN/TDE OH

Ratecard as of: 01-Jan-2025
TimeStamp/Version: 30-Oct-2024 17:10:09

Standard Service Conditions



DHL Express Pakistan

General

Acceptance of offer	IN FORWARDING THIS DOCUMENT TO DHL WITH YOUR EMAIL ACCEPTANCE, VIA SIGNED HARD COPY, OR BY SHIPPING WITH DHL, YOU ARE CONFIRMING THAT YOU HAVE ACCEPTED THE TERMS OF THIS OFFER TO PROVIDE SERVICES AS SET OUT IN THIS AGREEMENT. YOU ARE ALSO CONFIRMING THAT YOU ARE AN AUTHORISED SIGNATORY CAPABLE OF ACCEPTING THIS OFFER ON BEHALF OF THE CUSTOMER. THIS OFFER BY DHL AND YOUR ACCEPTANCE IS SUBJECT TO DHL RECEIVING A SATISFACTORY CREDIT CHECK AGAINST THE CUSTOMER.
Term and Termination	This Service Agreement between DHL and the Customer (as specified on Summary Page) will commence on the first date of the month in which you have accepted the terms of the offer and shall continue for a period of one year or otherwise specified in the Rates. This Service Agreement may be terminated by either party upon one month prior written notice, or with immediate effect in the event of the other party's insolvency, or if the other party commits a material breach which is either not capable of remedy or which that party fails to remedy within 14 days of receipt of written notice requesting the breach to be remedied.
Our service commitment	Rates quoted are based on DHL's standard Terms and Conditions of Carriage as found on https://mydhl.express.dhl/en/legal.html . DHL's operating process does not include any non-standard or tailored services, such as dedicated transport, enhanced Customs services or on-site services. The Rates are valid for services during the hours of standard operation designated by DHL and shall exclude public holidays and weekends. Rates are calculated on the basis that shipment flows are from business address to business address.

Price agreement

Services not quoted	All services, surcharges, and rates for specific lanes or destinations not quoted in this Service Agreement, will be priced as per DHL's standard rates as found on https://mydhl.express.dhl/pk or which shall be made available upon request.
Basis of quotation	The Rates for transportation, services, and surcharges, as set out in this Service Agreement are based on a revenue qualifier agreed with the customer or otherwise specified in the Rates. In the event of a shortfall on the revenue qualifier (for all or for a specific product) or in the event of a substantial change in the volume, weight or destination mix, DHL reserves the right to revise the Rates at any time upon prior written notice to the Customer.
Volumetric divisor	Volumetric weight factors apply to DHL Rates. Shipments will be charged according to the higher of actual or volumetric (dimensional) weight per piece and any piece may be re-weighed and re-measured by DHL to confirm this calculation. DHL calculates volumetric weight (in Kilograms) by dividing the shipment volume (in Cubic Centimeters) by #VOLUMETRIC_DIVISOR# (or Length x Width x Height [(in cm)] / #VOLUMETRIC_DIVISOR#). DHL reserves the right to modify this formula. Please refer to DHL Rates for exceptions/additional details on the Volumetric Divisor.
Partner companies	The Rates are only offered to contracting parties and cannot be extended to third parties. Majority-owned subsidiaries of the Customer and other parties can be added to the contract by mutual agreement.

Price components

Duties & Taxes	Rates are exclusive of value-added tax (VAT), sales taxes (or equivalent), customs duties, fines or interest thereon, and other government taxes imposed with respect to the provision of services, which shall be for Customer's account.
Additional Charges	Optional Services and Surcharges Additional Charges related to Optional Services and Surcharges are billed in accordance with the standards in effect at the time the shipment booking was made. Additional Charges are paid in addition to applicable transportation charges and apply whenever the Optional Service is requested or the Surcharge is required. Details of Optional Services and Surcharges are set out in the Rates and as further described at https://mydhl.express.dhl/pk/en/ship/optional-services.html . Unforeseen Events a. Governmental and Regulatory Increases Any additional governmental or regulatory practices, procedures or regulations which result in increased costs to DHL e.g. those enforced by IATA, will be passed on proportionately to the Customer upon thirty days written notice. b. Emergency Situations DHL reserves the right to apply surcharges to recover costs associated with temporary emergency situations beyond DHL's control which could not be reasonably anticipated at the commencement of this Agreement. All such surcharges will be temporary and will apply in addition to the Rates. The Customer will receive an eight days prior written notice of any emergency surcharge, describing the reasons for such surcharge. c. Demand Surcharges One or more Demand Surcharges will apply to shipments during a period of high demand. A period of high demand is to be determined by DHL at its own discretion, but may include a time of high demand for shipping services or a period with high operational cost. Details regarding the application of Demand Surcharges are set forth at http://mydhl.express.dhl/ and will be subject to change upon prior notice. Demand Surcharges apply cumulatively if a shipment and/or individual pieces meet more than one of the specified criteria. Demand Surcharges apply in addition to the rates and any other applicable charges.
Fuel Surcharge	A fuel surcharge will apply to the Rates, calculated in accordance with the methodology at https://mydhl.express.dhl/pk/en/ship/surcharges.html#fuel_surcharge unless otherwise specified in the Rates. DHL may from time to time elect to revise its fuel surcharge table.

Price review

General Price Increase	In general, DHL's pricing is valid until December 31st of the year of the issue date of this offer. Unless otherwise specified in the Rates, the Rates are subject to adjustment in accordance with DHL's annual change to its standard rates in each country, which occurs on January 1st of each year.
Currency	In the event that the US Dollar devalues in excess of 5% against the Euro at National Bank of Pakistan exchange rates identified by DHL, DHL shall be entitled to immediately adjust the Rates applicable to the said country. Any such adjustment shall be commensurate with the rate of devaluation.
High inflation	In the event that the inflation rate of the country for which the Rates are quoted would exceed 5%, DHL shall be entitled to adjust the Rates upon 15 days prior notice.
Notice period for changes	DHL Express will announce changes in Rates with a 15 days prior notice (except any emergency surcharge).

Invoicing and payment

Payment terms	Invoices may be issued weekly. Payment terms are 7 days net from date of invoice unless otherwise specified in the OMS offer document. Duties and Taxes due on the shipment shall be paid by the Customer within 7 days on a cash basis. In the event there is any query on an invoice, then only the disputed item on the invoice shall be held from payment and all other amounts owing and not disputed are to be paid on the due date. Queries on invoices must be reported to the DHL entity issuing the invoices within 7 days of invoice date. If any sum is not paid by the due date, for reasons other than a good faith dispute, DHL reserves the right to suspend the services. Customer is responsible for the payment of rates, charges and duties relating to any shipment carried under the Customer's account numbers.
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PID code/name: PKB00V4PN/TDE OH

Manawar Industrial
Export Manawar

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Standard Service Conditions



DHL Express Pakistan

Other

Online shipping tools	The Rates are based on Customer's commitment to use the following DHL online shipping tools such as: DHL WebShipping, DHL Import Express Online, DHL Connect, DHL EasyShip, DHL eMailShip, DHL XML Services, and EDI (transmission of shipment data through electronic data interchange) ("eCom Tools"). The Customer shall not require the manual processing, recording, labeling or invoicing of shipments without the prior written consent of DHL. DHL invoices are not accompanied by a Proof of Delivery, which can be made available for an extra charge for a maximum period of 3 months after delivery.
Confidential Information	This Agreement and the rates are confidential. Neither party may disclose or publicize the existence or contents of this Agreement without the prior consent of the other party.
Governing Law	The governing law of the Agreement shall be the substantive law of Pakistan and the courts of Pakistan shall have exclusive jurisdiction. This Agreement sets out the entire agreement between the parties and supersedes and replaces any other prior verbal or written agreement.

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DHL Express Pakistan
DHL EXPRESS WORLDWIDE IMPORT

Documents up to 2.0 KG

KG	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	29.76	34.68	37.11	39.49	43.40	46.48	49.35	67.66	43.40
1.0	44.17	49.48	52.32	55.46	60.27	63.63	67.19	88.56	60.27
1.5	58.58	64.28	67.53	71.43	77.14	80.78	85.03	109.46	77.14
2.0	72.99	79.08	82.74	87.40	94.01	97.93	102.87	130.36	94.01

Non-documents from 0.5 KG & Documents from 2.5 KG

KG	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5	58.08	63.15	66.09	68.97	73.01	76.11	79.10	102.85	73.01
1.0	72.49	78.30	81.72	85.16	89.88	93.47	96.94	126.84	89.88
1.5	82.85	89.06	92.63	96.41	101.68	105.74	109.69	144.12	101.68
2.0	93.21	99.82	103.54	107.66	113.48	118.01	122.44	161.40	113.48
2.5	103.57	110.58	114.45	118.91	125.28	130.28	135.19	178.68	125.28
3.0	109.39	117.30	121.30	126.38	132.97	138.71	144.39	190.61	132.97
3.5	115.21	124.02	128.15	133.85	140.66	147.14	153.59	202.54	140.66
4.0	121.03	130.74	135.00	141.32	148.35	155.57	162.79	214.47	148.35
4.5	126.85	137.46	141.85	148.79	156.04	164.00	171.99	226.40	156.04
5.0	132.67	144.18	148.70	156.26	163.73	172.43	181.19	238.33	163.73
5.5	138.49	150.90	155.55	163.73	171.42	180.86	190.39	250.26	171.42
6.0	144.31	157.62	162.40	171.20	179.11	189.29	199.59	262.19	179.11
6.5	150.13	164.34	169.25	178.67	186.80	197.72	208.79	274.12	186.80
7.0	155.95	171.06	176.10	186.14	194.49	206.15	217.99	286.05	194.49
7.5	161.77	177.78	182.95	193.61	202.18	214.58	227.19	297.98	202.18
8.0	167.59	184.50	189.80	201.08	209.87	223.01	236.39	309.91	209.87
8.5	173.41	191.22	196.65	208.55	217.56	231.44	245.59	321.84	217.56
9.0	179.23	197.94	203.50	216.02	225.25	239.87	254.79	333.77	225.25
9.5	185.05	204.66	210.35	223.49	232.94	248.30	263.99	345.70	232.94
10.0	190.87	211.38	217.20	230.96	240.63	256.73	273.19	357.63	240.63
10.5	196.69	218.44	224.40	239.25	249.15	265.53	282.34	369.56	249.15
11.0	202.51	225.50	231.60	246.61	256.75	273.43	290.39	381.49	256.75
11.5	208.33	232.56	238.80	254.13	264.42	281.40	298.63	393.42	264.42
12.0	214.15	239.62	246.00	261.59	272.03	289.25	306.63	405.35	272.03
12.5	219.97	246.68	253.20	268.73	279.32	296.79	314.24	417.28	279.32
13.0	225.79	253.74	260.40	275.88	286.57	303.94	322.24	429.21	286.57
13.5	231.61	260.80	267.60	282.99	293.78	311.19	330.24	441.14	293.78
14.0	237.43	267.86	274.80	290.13	301.02	318.59	338.24	453.07	301.02
14.5	243.25	274.92	282.00	297.32	307.21	325.94	346.24	465.00	307.21
15.0	249.07	281.98	289.20	304.56	314.50	333.63	354.24	476.93	314.50
15.5	254.89	289.04	296.40	311.85	321.89	341.33	362.24	488.86	321.89
16.0	260.71	296.10	303.80	319.19	329.28	349.02	370.24	500.79	329.28
16.5	266.53	303.16	311.00	326.48	336.62	356.71	378.24	512.72	336.62
17.0	272.35	310.22	318.00	333.77	344.11	364.40	386.24	524.65	344.11
17.5	278.17	317.28	325.20	341.01	351.50	372.09	394.24	536.58	351.50
18.0	283.99	324.34	332.40	348.30	358.89	380.18	402.24	548.51	358.89
18.5	289.81	331.40	339.80	355.59	366.18	388.07	410.24	560.44	366.18
19.0	295.63	338.46	347.20	362.89	373.57	395.96	418.24	572.37	373.57
19.5	301.45	345.52	354.60	370.19	380.96	403.85	426.24	584.30	380.96
20.0	307.27	352.58	361.80	377.48	388.35	411.74	434.24	596.23	388.35
20.5	313.09	359.64	369.00	384.78	395.74	419.63	442.24	608.16	395.74
21.0	318.91	366.70	376.20	392.08	403.13	427.52	450.24	620.09	403.13
21.5	324.73	373.76	383.60	399.38	410.52	435.41	458.24	632.02	410.52
22.0	330.55	380.82	391.00	406.68	417.91	443.30	466.24	643.95	417.91
22.5	336.37	387.88	398.20	413.98	425.30	451.19	474.24	655.88	425.30
23.0	342.19	394.94	405.40	421.28	432.79	459.08	482.24	667.81	432.79
23.5	348.01	402.00	412.60	428.58	440.18	466.97	490.24	679.74	440.18
24.0	353.83	409.06	419.80	435.88	447.57	474.86	498.24	691.67	447.57
24.5	359.65	416.12	427.00	443.18	454.96	482.75	506.24	703.60	454.96
25.0	365.47	423.18	434.20	450.48	462.35	490.64	514.24	715.53	462.35
25.5	371.29	430.24	441.40	457.78	469.74	498.53	522.24	727.46	469.74
26.0	377.11	437.30	448.60	465.08	477.13	506.42	530.24	739.39	477.13
26.5	382.93	444.36	455.80	472.38	484.52	514.31	538.24	751.32	484.52
27.0	388.75	451.42	463.00	479.68	491.91	522.20	546.24	763.25	491.91
27.5	394.57	458.48	470.20	486.98	499.30	530.09	554.24	775.18	499.30
28.0	400.39	465.54	477.40	494.28	506.69	537.98	562.24	787.11	506.69
28.5	406.21	472.60	484.60	501.58	514.08	545.87	570.24	799.04	514.08
29.0	412.03	479.66	491.80	508.88	521.47	553.76	578.24	810.97	521.47
29.5	417.85	486.72	499.00	516.18	528.86	561.65	586.24	822.90	528.86
30.0	423.67	493.78	506.20	523.48	536.25	569.54	594.24	834.83	536.25

Multiplier rate per 1 KG from 30.1 KG

From	To	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
30.1	70	11.20	13.36	13.78	14.48	14.98	16.82	19.76	23.64	8.86
70.1	300	9.50	11.93	13.15	12.86	13.32	15.18	19.73	21.95	7.26
300.1	99,999	10.44	13.11	13.81	14.14	14.66	16.69	20.42	24.16	7.98

- DHL rates are in USD (US Dollar). However, billing will be in PKR (Pakistani Rupee) converted at the T.T. Selling USD exchange rate published by the National Bank of Pakistan, prevalent on the last working day of the previous week. This exchange rate will be applied for shipments invoiced in the current week.
- Rates are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter. Each piece weight is rounded up to the nearest 0.5kg.
- The Rates as set out in this rate card are valid only until December 31 of the year the Rates are quoted. The Rates are subject to a General Price Increase (GPI) effective January 1st of each year.
- The Rates as set out in this rate card are based on the shipment volumes and profiles that have been provided by the Customer. In the event of a shortfall on the projected volumes or a substantial change in the weight or destination mix, DHL reserves the right to revise the Rates at any time upon prior written notice to the Customer.
- Custom duties, taxes, fuel surcharge, service charges and clearance related charges and any other fee (where applicable) are not included in the tariff
- All services provided are subject to the Terms & Conditions of Carriage as stated on the reverse of the DHL Waybill
- DHL Express does not accept shipments exceeding 3,000kg, or containing pieces exceeding 1,000 kg or 300 cm length, or not meeting DHL standards for packing. Refer to Packing Guide on <https://mydhl.express.dhl.pk>. Network restrictions can change as required. Price levels are subject to change with 15 days' notice.

PID code/name: PKB00V58U/TDI ICS

Ratecard as of: 01-Jan-2025

TimeStamp/Version: 30-Oct-2024 16:07:43

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Export Manager

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DHL Express Pakistan

DHL EXPRESS INTERNATIONAL IMPORT ZONING

Countries & Territories	Zone	Countries & Territories	Zone	Countries & Territories	Zone	Countries & Territories	Zone
Afghanistan (AF)	8	Dominican Rep. (DO)	8	Liberia (LR)	8	San Marino (SM)	3
Albania (AL)	3	Ecuador (EC)	8	Libya (LY)	8	Sao Tome And Principe (ST)	8
Algeria (DZ)	8	Egypt (EG)	8	Liechtenstein (LI)	3	Saudi Arabia (SA)	1
American Samoa (AS)	8	El Salvador (SV)	8	Lithuania (LT)	3	Senegal (SN)	8
Andorra (AD)	3	Eritrea (ER)	8	Luxembourg (LU)	3	Serbia, Rep. Of (RS)	3
Angola (AO)	8	Estonia (EE)	3	Macau SAR China (MO)	4	Seychelles (SC)	8
Anguilla (AI)	8	Eswatini (SZ)	8	Madagascar (MG)	8	Sierra Leone (SL)	8
Antigua (AG)	8	Ethiopia (ET)	8	Malawi (MW)	8	Singapore (SG)	4
Argentina (AR)	8	Falkland Islands (FK)	8	Malaysia (MY)	4	Slovakia (SK)	3
Armenia (AM)	3	Faroe Islands (FO)	8	Maldives (MV)	4	Slovenia (SI)	3
Aruba (AW)	8	Fiji (FJ)	8	Mali (ML)	8	Solomon Islands (SB)	8
Australia (AU)	6	Finland (FI)	3	Malta (MT)	3	Somalia (SO)	8
Austria (AT)	3	France (FR)	3	Marshall Islands (MH)	8	Somaliland, Rep. Of (XS)	8
Azerbaijan (AZ)	8	French Guyana (GF)	8	Martinique (MQ)	8	South Africa (ZA)	8
Bahamas (BS)	8	Gabon (GA)	8	Mauritania (MR)	8	South Sudan (SS)	8
Bahrain (BH)	1	Gambia (GM)	8	Mauritius (MU)	8	Spain (ES)	3
Bangladesh (BD)	4	Georgia (GE)	8	Mayotte (YT)	8	Sri Lanka (LK)	4
Barbados (BB)	8	Germany (DE)	3	Mexico (MX)	8	St. Barthelmy (XY)	8
Belarus (BY)	8	Ghana (GH)	8	Micronesia (FM)	8	St. Eustatius (XE)	8
Belgium (BE)	3	Gibraltar (GI)	3	Moldova, Rep. Of (MD)	8	St. Kitts (KN)	8
Belize (BZ)	8	Greece (GR)	3	Monaco (MC)	3	St. Lucia (LC)	8
Benin (BJ)	8	Greenland (GL)	8	Mongolia (MN)	8	St. Maarten (XM)	8
Bermuda (BM)	8	Grenada (GD)	8	Montenegro, Rep. Of (ME)	3	St. Vincent (VC)	8
Bhutan (BT)	4	Guadeloupe (GP)	8	Montserrat (MS)	8	Sudan (SD)	8
Bolivia (BO)	8	Guam (GU)	8	Morocco (MA)	8	Suriname (SR)	8
Bonaire (XB)	8	Guatemala (GT)	8	Mozambique (MZ)	8	Sweden (SE)	3
Bosnia & Herzegovina(BA)	3	Guernsey (GG)	3	Myanmar (MM)	4	Switzerland (CH)	3
Botswana (BW)	8	Guinea Rep. (GN)	8	Namibia (NA)	8	Syria (SY)	8
Brazil (BR)	8	Guinea-Bissau (GW)	8	Nauru, Rep. Of (NR)	8	Tahiti (PF)	8
Brunei (BN)	4	Guinea-Equatorial (GQ)	8	Nepal (NP)	4	Taiwan (TW)	5
Bulgaria (BG)	3	Guyana (British) (GY)	8	Netherlands, The (NL)	3	Tajikistan (TJ)	8
Burkina Faso (BF)	8	Haiti (HT)	8	Nevis (XN)	8	Tanzania (TZ)	8
Burundi (BI)	8	Honduras (HN)	8	New Caledonia (NC)	8	Thailand (TH)	4
Cambodia (KH)	4	Hong Kong SAR China (HK)	9	New Zealand (NZ)	6	Timor-Leste (TL)	8
Cameroon (CM)	8	Hungary (HU)	3	Nicaragua (NI)	8	Togo (TG)	8
Canada (CA)	7	Iceland (IS)	8	Niger (NE)	8	Tonga (TO)	8
Canary Islands, The (IC)	8	India (IN)	4	Nigeria (NG)	8	Trinidad And Tobago (TT)	8
Cape Verde (CV)	8	Indonesia (ID)	4	Niue (NU)	8	Tunisia (TN)	8
Cayman Islands (KY)	8	Iran (IR)	8	North Macedonia (MK)	3	Turkey (TR)	1
Central African Rep(CF)	8	Iraq (IQ)	8	Northern Mariana Islands (MP)	8	Turkmenistan (TM)	8
Chad (TD)	8	Ireland, Rep. Of (IE)	3	Norway (NO)	3	Turks & Caicos (TC)	8
Chile (CL)	8	Italy (IT)	3	Oman (OM)	1	Tuvalu (TV)	8
China (CN)	9	Jamaica (JM)	8	Palau (PW)	8	USA (US)	7
Colombia (CO)	8	Japan (JP)	5	Panama (PA)	8	Uganda (UG)	8
Comoros (KM)	8	Jersey (JE)	3	Papua New Guinea (PG)	8	Ukraine (UA)	8
Congo (CG)	8	Jordan (JO)	1	Paraguay (PY)	8	United Arab Emirates (AE)	1
Congo, DPR (CD)	8	Kazakhstan (KZ)	8	Peru (PE)	8	United Kingdom (GB)	2
Cook Islands (CK)	8	Kenya (KE)	8	Philippines, The (PH)	4	Uruguay (UY)	8
Costa Rica (CR)	8	Kiribati (KI)	8	Poland (PL)	3	Uzbekistan (UZ)	8
Cote D Ivoire (CI)	8	Korea, Rep. Of (KR)	5	Portugal (PT)	3	Vanuatu (VU)	8
Croatia (HR)	3	Korea, D.P.R Of (KP)	8	Puerto Rico (PR)	8	Vatican City (VA)	3
Cuba (CU)	8	Kosovo (KV)	3	Qatar (QA)	1	Venezuela (VE)	8
Curacao (XC)	8	Kuwait (KW)	1	Reunion, Island Of (RE)	8	Vietnam (VN)	4
Cyprus (CY)	3	Kyrgyzstan (KG)	8	Romania (RO)	3	Virgin Islands-British (VG)	8
Czech Rep., The (CZ)	3	Laos (LA)	4	Russian Federation (RU)	8	Virgin Islands-US (VI)	8
Denmark (DK)	3	Latvia (LV)	3	Rwanda (RW)	8	Yemen, Rep. Of (YE)	8
Djibouti (DJ)	8	Lebanon (LB)	8	Saint Helena (SH)	8	Zambia (ZM)	8
Dominica (DM)	8	Lesotho (LS)	8	Samoa (WS)	8	Zimbabwe (ZW)	8

Manawar industries
Export Manager

PUBLISHED SERVICES AND SURCHARGES



DHL Express Pakistan

Services and Surcharges

SURCHARGES

Name	Description	Price Mechanism	Net Charge	Products Applicable
ELEVATED RISK	A surcharge is applied when shipping to or importing from a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism. The list of destination countries in scope is published online as part of the respective surcharge table and updated from time to time.	rate per shipment	35.00 USD	All Products
RESTRICTED DESTINATION	A surcharge applies when shipping goods to or importing from a country that is subject to specific trade restrictions imposed by the UN Security Council. The list of countries in scope is published online as part of the respective surcharge table.	rate per shipment	35.00 USD	All Products
FUEL SURCHARGE	The jet fuel surcharge will be based on the daily average spot prices for US Gulf Coast (USGC) kerosene-type jet fuel, as reported by the U.S. Department of Energy between 3rd week release of prior month to 3rd week release of actual month. The diesel fuel surcharge will be based on the daily average spot prices for US Gulf Coast (USGC) Ultra-Low-Sulfur No. 2 Diesel Fuel, as reported by the U.S. Department of Energy between 3rd week release of prior month to 3rd week release of actual month. For example, the daily average price for fuel from 18th of April to 15th of May is used to determine the applicable surcharge in June. The fuel surcharge applies to transportation charges on all services and to the following surcharges (where applicable): Dedicated Delivery, Dedicated Pickup, Demand Surcharge, Elevated Risk, Emergency Situation, Non-Conveyable Piece, Non-Stackable Pallet, Oversize Piece, Overweight Piece, Residential Address, Remote Area Delivery, Remote Area Pickup, Saturday Delivery, Saturday Pickup. DHL reserves the right to change the fuel surcharge index and table with or without notice. Both the amount and duration of the surcharge will be determined at DHL's sole discretion.	% on transportation and additional charges	Pls refer to DHL website for the prevailing Fuel Surcharge. Refer to mydhl.com	All Products
PLASTIC FLYER	Charges apply for DHL standard packaging like plastic flyers provided in bulks or stacks.	Rate per stack (100 flyers)	20.00 USD	All
ADDRESS CORRECTION	A fixed surcharge is applied per shipment when the destination address provided by the Shipper is incomplete, outdated or incorrect and DHL is subsequently unable to deliver the shipment. DHL searches and determines the correct address to complete the delivery.	rate per shipment	12.00 USD	All Products
REMOTE AREA PICKUP	A surcharge is applied when the pickup location is remote and the transport charges are being billed to the account holder at destination or a third country.	rate per kg	0.60 USD with minimum of 25.00 USD	All Products
REMOTE AREA DELIVERY	DHL applies a surcharge per shipment when the delivery destination location is remote. Remote is defined as distant islands and highlands, a postal code, suburb or town that is difficult, inaccessible or infrequently served.	rate per kg	0.60 USD with minimum of 25.00 USD	All Products
DATA ENTRY	A surcharge applies if the shipping label is not correctly completed or has not been produced electronically according to DHL standards and therefore requires manual data entry by DHL.	rate per shipment	10.00 USD	All Products
OVERSIZE PIECE	A fixed surcharge is applied to every piece, including a pallet, with a single dimension in excess of 100cm (40 inches). Does not apply to pieces already subject to Overweight Piece surcharge.	rate per piece	22.00 USD	All Products
NON STACKABLE PALLET	A fixed surcharge is applied to every pallet in a shipment that cannot be stacked, either on request of the shipper or by nature of the shape, content or packaging of the goods on the pallet. This surcharge does not apply to pallets below 30kg.	rate per piece	320.00 USD	All Products
NON CONVEYABLE PIECE	This surcharge applies to any piece within a shipment with an actual weight between 25-70 kg. The surcharge does not apply to pieces already subject to Overweight or Oversize Piece surcharge.	rate per piece	22.00 USD	All Products
OVERWEIGHT PIECE	A fixed surcharge is applied to every piece, including a pallet, that exceeds a scale or volumetric weight of 70kg (150 lb.)	rate per piece	105.00 USD	All Products

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- Additional Charges are paid in addition to applicable transportation charges and apply whenever the Optional Service is requested or the Surcharge is required.
- Any Services or Surcharges not listed above will be available on the country specific websites: <https://mydhl.express.dhl/pk/en/ship/surcharges.html>, <https://mydhl.express.dhl/pk/en/ship/optional-services.html>, and <https://mydhl.express.dhl/pk/en/ship/customs-services.html>.
- Fuel surcharge, other services & surcharges, Customs duties and clearance related charges and any other fees (where applicable), taxes are not included in the tariffs.

Demand Surcharge applies to shipments during a period of high demand. A period of high demand is determined by DHL at its own discretion but may include a time of high demand for shipping services or a period with high operational cost. Details regarding the application of Demand Surcharges are set forth at mydhl.express.dhl and will be subject to change upon prior notice. Demand Surcharge apply cumulatively if a shipment and/or individual pieces meet more than one of the specified criteria. Demand Surcharge apply in addition to the rates and any other applicable charges.	rate per kg	Refer to https://mydhl.express.dhl/pk/en/ship/surcharges/demand-surcharge.html	Refer to https://mydhl.express.dhl/pk/en/ship/surcharges/demand-surcharge.html
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- Charges apply in the currency as stated elsewhere in this rate card.
- The charge amounts and application dates may change during the demand period. The demand period is determined by DHL. Any change will be subject to prior notice.
- Refer to the country specific websites for latest updates.

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PUBLISHED SERVICES AND SURCHARGES



DHL Express Pakistan

Services and Surcharges

SERVICES

Name	Description	Price Mechanism	Net Charge	Products Applicable
SATURDAY DELIVERY	On shipper's request, delivery of a shipment up to 300kg and pieces up to 30kg in the destination country on a Saturday, to selected postal/zip code areas that have the capability, in countries where Saturday is not a normal working day.	rate per shipment	45.00 USD	All Products
SATURDAY PICKUP	At shipper's request, an ad-hoc pickup of a shipment up to 300kg/piece up to 30kg on a Saturday, at selected postal/zip code areas that have the capability, in countries where Saturday is not a normal working day.	rate per shipment	35.00 USD	All Products
DUTY TAX PAID	On Customer's request, DHL clears the shipment at destination and arranges for the applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at origin or third country, rather than the receiver of the shipment being billed at destination.	% of fiscal charges	2.00 % with minimum of 18.00 USD	All Products
BULK PACKAGING	Charges apply for all DHL standard packaging items including plastic flyers provided in bulks or stacks.	Rate per month/invoice	Variable	All
SHIPMENT INSURANCE	Shipment Insurance can be arranged for shipments containing valuable goods, although some restrictions and limitations may apply. The service availability will depend on the destination and content of the shipment. The service is subject to specific limitations and exclusions as described in our Terms and Conditions.	% of insured value	12.00 USD or 1.00% of shipment value if higher	All Products
EXTENDED LIABILITY	If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend coverage and compensation beyond the DHL standard liability described in our Terms and Conditions. In the event of full or partial loss to a document shipment, a fixed compensation will be paid regardless of the replacement cost of the document.	rate per shipment	6.00 USD	All Products
CHANGE OF BILLING	Applies when a customer requests a change of defined billing information on an already issued invoice, which is not due to DHL Express' fault & which will result in a reissuing of the invoice. In case of account change, crediting of the old account & debiting of the new account.	rate per shipment	15.00 USD	All Products
NEUTRAL DELIVERY	This service allows for the delivery of non-document shipments, without any value of the product being shared or exposed to the receiver, since the commercial invoice is removed prior to delivery.	rate per shipment	6.00 USD	All Products
SHIPMENT PREPARATION	At shipper's request a convenient and on-demand service for shipment volumes that require short-term extra resources for their preparation. DHL manages the process of shipment preparation, content selection, labeling & paperwork, and sends the parcels to the addresses provided	rate per shipment	30.00 USD	All Products
DEDICATED PICKUP	On shipper's request, an immediate or non-routine, once-only pickup of a shipment within a normal working day, weekend or a holiday that may involve a specific vehicle such as tail lift truck or more than one courier.	rate per kg	0.60 USD with minimum of 35.00 USD	All Products
DELIVERY SIGNATURE	At Customer's request, the sending of a hard copy of the Receiver's signature as proof of delivery of shipment/piece.	rate per shipment	6.00 USD	All Products
ADULT SIGNATURE	DHL will obtain a delivery signature from an adult at the stipulated delivery address. If, for local legislative reasons, proof of the receiver's age needs to be verified, DHL may need to request presentation of a valid government-issued personal identification document.	rate per shipment	5.00 USD	All Products
DIRECT SIGNATURE	If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.	rate per shipment	6.00 USD	All Products
DEDICATED DELIVERY	On customer request, an immediate or non-routine, once-only delivery of a shipment within a normal working day or a holiday that involves a specific vehicle such as tail lift truck or more than one courier. Customers shipping to a home or private residence can choose to activate specific delivery options by designating the delivery address as Residential. For shipments designated as Residential Address, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the delivery option that best suits their requirements via the On Demand Delivery website.	rate per kg	0.60 USD with minimum of 50.00 USD	All Products
RESIDENTIAL ADDRESS		rate per shipment	5.00 USD	All Products
GoGreen Plus - Carbon Reduced	At customer request, DHL will reduce (inset) CO2 emissions from air transport through the purchase of Sustainable Aviation Fuel (SAF). The applicable charges are variable by weight and destination and billed per shipment. The process is audited annually by SGS (Société Générale de Surveillance) to ensure compliance to regulations and standards.	rate per kg	refer to price grid	All Products

Origin Country / Region ↓	PK Rates in USD/kg			
	Destination Country / Region ↓			
	Asia	Europe	Americas	ROW
Asia	1.20	0.55	1.00	0.30
Europe	0.95	0.20	0.60	0.35
Americas	1.35	0.70	0.30	1.10
ROW	0.60	0.45	0.75	0.30

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PUBLISHED SERVICES AND SURCHARGES



DHL Express Pakistan

Services and Surcharges

CUSTOM SERVICES

Name	Description	Price Mechanism	Net Charge	Products Applicable
CLEARANCE PROCESSING	Applies where additional cost is incurred for importing shipments in alignment with government agency requirements.	rate per shipment	10.00 USD	All Products
NON-ROUTINE ENTRY	Applies when shipments are subject to non-routine clearance procedures, due to their value, weight and/or commodity as defined by destination Customs Authorities. May also apply in selected countries where DHL is legally obliged to outsource formal clearance entries to a licensed third party broker.	rate per shipment	50.00 USD	All Products
MULTILINE ENTRY	The clearance of a shipment with multiple commodities or multiple origins for the same commodity. Charges apply when more than 5 lines are recorded on the customs clearance, for example with different commodities or different countries of manufacture.	rate per line item	6.00 USD, after 5 lines	All Products
BROKER NOTIFICATION	On importer request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.	rate per shipment	4.00 USD	All Products
CUSTOMS PHYSICAL INTERVENTION	The arrangement of a non-routine physical Customs inspection of a shipment involving either a full or partial unload. To include the marking or mutilation of samples.	rate per shipment	25.00 USD	All Products
OTHER GOVERNMENT AGENCY	At request, DHL will arrange the completion of Veterinary, Health or Phytosanitary controls at the First Point of Entry in a country or a Customs Union, typically required when importing animal products, plants, seeds, or pharmaceutical products. For the US name is Other Government Agency (Border Controls)	rate per shipment	35.00 USD	All Products
PERMITS & LICENCES	To accelerate import of selected controlled commodities, such as medical devices, pharmaceuticals, computer monitors, laser devices, cosmetics, eyeglasses, food and food products, DHL is required to file specific information in order to obtain the required import permits or licenses.	rate per shipment	50.00 USD	All Products
BONDED STORAGE	Storage charges apply when the shipment cannot be released by Customs due to inaccurate or missing paperwork. Charges take effect three calendar (working) days after the freight arrival date.	daily rate per shipment and kg	5.00 USD per shipment, 0.10 USD per kg/lb, after 3 days	All Products
RELEASE TO BROKER	On importers request, the release of a DHL Express shipment to the customers designated customs broker of choice. DHL will transfer the shipment and necessary documentation from the point of arrival to the brokers location. The broker performs clearance and last mile delivery.	rate per shipment	4.00 USD	All Products
EXPORT DECLARATION	Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Where automated export systems are available to the public, shippers may avoid the charge by submitting the export declaration online. In case of IMP billed shipments DHL will submit the export declaration in order to accelerate the export at origin and pass the charge to the payer's account.	rate per shipment	12.00 USD	All Products
PREFERENTIAL ORIGIN	On shipper request, the preparation or provision of a Certificate of Origin/Proof of Preference or other similar forms by DHL to certify the goods in a particular export shipment have been produced, manufactured or processed in a particular country allowing preferential rates of duty to be claimed at destination and/or compliance with trade barriers. Common examples are EUR1 and ATR.	rate per shipment	6.00 USD	All Products
POST CLEARANCE MODIFICATION	DHL can modify the value, commodity, country of manufacture, or terms of trade information after the import clearance process for goods, to correct or elaborate on what was submitted previously to Customs. Modifications are also necessary when import details such as the VAT number are incorrect on the declaration.	rate per shipment	85.00 USD	All Products
DUTY TAX PROCESSING	DHL will accelerate the customs clearance process making prompt payment of duty and tax charges relating to a shipment, while the receiver defers payment until an agreed date.	% of Fiscal charges	2% of fiscal charges with minimum of 3,000 PKR	All
DUTY TAX PROCESSING	This default service covers any import of a non-document shipment for which DHL has used its own credit line with Customs to advance or guarantee the payment of duties, taxes or regulatory charges on behalf of importers and consumers with whom DHL has no contract.	% of Fiscal charges	2% of fiscal charges with minimum of 3,000 PKR	All

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- Fuel surcharge, other services & surcharges, Customs duties and clearance related charges and any other fees (where applicable), taxes are not included in the tariffs.

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